



NAPA TECHNOLOGY – TROUBLE SHOOTING

RED LIGHT WARNINGS

RED LIGHT ON IN BOTTLE POSITION

1. See Empty Bottle Message Solutions document.

RED LIGHTS FLASHING IN ALL OR MANY UNITS (UPPER ROW)

1. This indicates a low gas pressure condition has been detected.
 - a. All WineStations connected to this Gas source will continue to pour normally for some period of time. However, the Gas cylinder needs to be replaced as soon as possible.

RED LIGHTS ARE ON IN ALL OR MANY UNITS & POURING IS NOT POSSIBLE FROM THESE UNITS (UPPER ROW)

1. This indicated that the gas pressure begin delivered to the WineStation is too low for continued service.
 - a. As soon as the gas cylinder is replaced the Red lights will turn off and pouring can continue.

RED LIGHTS FLASHING IN THE LOWER ROW OF RED LIGHTS ON ONE OR MORE UNITS OF AN PREMIER/PLUS CONFIGURATION

2. In all Premier/PLUS systems, when the bar is closed, there is an automatic test performed by the system to check the state of the gas system.
 - a. The red lights will stop flashing when the bar is opened.
 - b. Depending on the number of units in the configuration, the time interval for this test will vary.
 - c. The default test is 30 seconds. For larger configurations it is increased to 5 minutes.
3. If during that test period, it is determined that the Gas pressure within a unit is dropping faster than normal, the Red Lights will start to flash.
 - a. This flashing will only occur on the unit that has failed the Gas test. This would indicate that this unit or in a particular position within this unit, has a gas leak higher than normal.
4. The most probable cause is that the Dispensing Head has not been secured onto the bottle correctly. Examine the head and either properly secure the head or, if necessary, replace the head.
 - a. The test can then be performed on this unit manually or by closing the Bar will automatically be run again. In any case, the red lights will stop flashing.